

TBC is always looking for ways to improve the quality of our company and services. To do that, we need to know what you think. As a valued customer, how you rate our work is the most important information we can get, we'd really appreciate it if you would take a few minutes to complete the questions below and return this form back to us.

How did you hear about us?

Through Ventola

Would you recommend us to a friend, family member or colleague?

Yes

If there was an area we could improve on what would it be?

No - not that I could see

Please rate us from 1 - 5 (1-Excellent, 2- Very good, 3-Average, 4- needs improvement, 5- not happy)

Communication with project manager 1

Employees (Respectful, trustworthy, helpful) 1

Accuracy in project completion in given time scale 1



Cleanliness of job site during project Very good tidy after project finished.

Safety of job site during project Very good fully briefed on procedures

Overall quality of construction work Excellent - no issues

Overall level of company professionalism Excellent very professional would recommend.

**TBC**

Leading In Service - Serviced By Leaders

